



# **Ariel: Internet Transmission Software for Document Delivery**

*Leslie R Morris, Gary W Ives*

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# Ariel: Internet Transmission Software for Document Delivery

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Supplement traditional interlibrary loan programs with this speedy document delivery system! Since its introduction in 1991, the Ariel system has transformed the interlibrary loan of documents. Compared to standard interlibrary loan, Ariel is often simpler, faster, and cheaper, and it allows many users at a time to have access to requested documents. Though Ariel has enjoyed a rapidly increasing user base, Ariel: Internet Transmission Software for Document Delivery is the first book dedicated to Ariel and the experiences of libraries using it. Ariel: Internet Transmission Software for Document Delivery provides practical details on this innovative technology, including clear discussions of how the system works. The software manages the process of scanning requested documents, transmitting them between libraries and document suppliers over high-speed Internet connections, and logging their receipt. Ariel discusses the pros and cons of various delivery options, including Web-based delivery, email, and delivery of laser-printed hard copy by hand, mail, or courier service. This comprehensive volume covers all aspects of adopting and using Ariel, including:

- training library staff and overcoming their resistance
  - patron needs and response
  - choosing scanners and other equipment
  - setting up consortia to share Ariel files
  - copyright issues
  - international use of Ariel
  - enhancing the system to suit your needs
- Like its Shakespearean namesake, the Ariel system darts through the air to rapidly fetch what someone needs. Ariel: Internet Transmission Software for Document Delivery gives you the solid data you need to get the most out of Ariel.

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